**Ben Qualey**

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**Minneapolis, Minnesota 55414**

**https://www.linkedin.com/in/ben-qualey/**

**Brand:**

Flexible Security Analyst with experience in creative problem solving and independent research. Skilled in digital content creation and session management across all the major OS’s and a multitude of complex and individualized setups. Certificate in Cybersecurity from the University of Minnesota Bootcamp. Even-Keeled in high stress situations and an adaptable problem solver with a long history of strong customer service.

**Technical Skills:**

- Elasticsearch

- Linux

- Wireshark

- Microsoft Azure

- Adobe Suite

**Professional Skills:**

-Customer-Service

-Phone Communications

-Adaptable

-Creative

-Collaborative

**Projects:**

GitHub repository of Cyber-Security Study:

https://github.com/BQcybersec/-UofM-VIRT-CYBER-12-2021

**Experience:**

**Brasa Rotisserie:**  2017 – 2020

Takeout, Cashier, Host, Bartend/Barista

- Helped to Integrate new POS system and expand with third party delivery systems

- Fast-paced multitasking with many systems and procedures

- Phone Communications

- Helped with the transition to a take-out only business model during the pandemic.

**Holiday Station Stores:** 2013 - 2016

Food Service Specialist, Cashier, Shift Lead

- Certified “Food Manager” by the Minnesota Department of Health

- Customer service position with an emphasis on sales

- Analyzed Data to complete orders and estimate daily volume

- Processing the daily paperwork and balancing the stores safe

**Education:**

**University of Minnesota Bootcamp** 2022

Cybersecurity

**The Institute of Production and Recording** 2010 - 2012

Associate of Applied Science Degree

Media Arts Audio Production & Engineering